

EL Pirata

OF MAYFAIR TAPAS BAR ESPAÑOL

Booking terms and conditions

Table bookings for up to 10 guests:

1. We understand that plans can change, and if they do, it really helps us if you can amend or cancel your booking in advance- thank you!
2. **Bookings of 6-10 guests are subject to a £15 per person card authorization.** No money is taken from the card unless in the event of a no-show or a cancellation outside of the cancellation policy.
3. **We operate a minimum 48-hour cancellation & amendment policy.** Any amendments or cancellations made within 48 hours of your booking date are non-refundable and will result in a full charge for cancellation and a partial charge per person for amendments.
4. If you do not arrive within 15 minutes of making your booking, El Pirata reserves the right to release your table reservation.
5. If you have not received a confirmation email, do get in touch and we'll be happy to help!

Group bookings of 11+ guests:

1. As you can imagine, it's hard for a smaller independent restaurant when larger group bookings fail to turn up or cancel on extremely short notice; so, for **groups of 11+ guests, we kindly ask for a £10 per person deposit to secure your booking** which is redeemable against your final bill on your booking date.
2. We operate a **minimum 7-day cancellation & amendment policy.** Any amendments or cancellations made within 7 days of your booking date are non-refundable and will result in a full charge for cancellation and a partial charge per person for amendments.
3. Wherever possible, we will always encourage you to reschedule, rather than cancel, your booking.

Dietary requirements:

1. If you have a specific or serious allergy or are unsure about our allergens or have any questions, please inform a member of staff who will be happy to help.

2. Our dishes are made in a kitchen together, and we cannot guarantee an allergen-free environment. Whilst we take great care when handling our vegetarian items, we must make diners aware that these dishes are not prepared in a meat-free kitchen. All of our dishes are prepared in a kitchen where we use ingredients containing nuts and gluten; please be aware that we cannot guarantee that all food will be free from traces of allergens as there is the risk of cross-contamination.

3. If you have specific dietary requests, please give El Pirata at least 24 hours' notice and we will do our best to accommodate them.

4. All items are subject to availability and change.

Brunch & Bottomless Brunch:

1. Brunch is for a minimum of 2 and a maximum of 10 guests and consists of 8 tapas dishes for sharing. All guests at the table must dine on the brunch menu to qualify.

2. 'Unlimited' Sangria, for the 1.5-hour sitting, is available for an additional £25pp and can only be purchased alongside our brunch menu, all guests must participate in the bottomless add-on to qualify. Additionally, brunch-specific drinks offer such as Cava and Aperol Spritz are only available when dining from our brunch menu.

3. **Brunch bookings of 6-10 guests are subject to a £15 per person card authorization.** No money is taken from the card unless in the event of a no-show or a cancellation outside of the cancellation policy.

4. **We operate a minimum 48-hour cancellation & amendment policy.** Any amendments or cancellations made within 48 hours of your booking date are non-refundable and will result in a full cancellation charge and a partial charge per person for amendments.

5. Brunch guests are always seated in our Cellar restaurant; we cannot accommodate bottomless brunch bookings upstairs or outside.

6. When booking the Bottomless Brunch, please inform El Pirata of any dietary requirements at least 24 hours in advance.

7. The Bottomless Sangria package refers to; when one jug of sangria on the table is finished, another may be ordered. El Pirata has a duty of care to our customers and we must serve alcohol responsibly- therefore we can't allow multiple sangria jugs/wine/prosecco orders at any one time.

8. All table bookings are for 1.5 hours from the time you have booked the table, so please do bear this in mind when booking as you'll lose out on brunch fun if you arrive late!

9. Bottomless Brunch is only served on Saturdays from 12-3 pm.

Celebrations:

1. If you are celebrating a birthday, you are welcome to bring a cake, however, as we must follow allergen guidelines all cakes must be shop bought and not homemade.

2. El Pirata does not offer corkage, but please do ask a member of our team about our extensive wine list and they will be happy to recommend bottles best suited to your tastes and budget!